

Press Release



11 October 2016

AGREED NEW MOBILE POST OFFICE VAN TO SERVE RURAL GLOCS COMMUNITIES

- **New services for Avening, Brimscombe, Chalford, Kingscote & Shipton Moyne**
- **New Post Office mobile van service**

To help serve five rural communities in the Stroud/Tetbury area, the Post Office has agreed to introduce a Post Office mobile van service.

The Postmaster for Royal Wootton Bassett Post Office is to provide the service and it is due to start on **Monday 14 November**.

The mobile service is a travelling Post Office aboard a specifically designed vehicle that brings Post Office services and retail products to communities without relying on fixed premises that has formed part of our operational network for some years now.

Network Operations Manager, Neil Jenkins, said: "Since the temporary closure of the Post Offices for Avening, Brimscombe, Chalford, Kingscote and Shipton Moyne, we have sought a solution to restore services to these communities. The establishment of mobile services presents the best possible solution to restore Post Office services to these areas."

During public consultation we received a small number of comments from customers and local representatives, mainly in support of our plans, as the communities welcomed the restoration of Post Office services to these villages, which currently have no Post Office services.

There were, however, concerns that the proposed visiting times of the mobile service might be insufficient to meet the needs of customers in the area. Opening hours have been based on former customer usage of the services. We are therefore confident that the new hours will adequately cope with customer demand.

We will continue to review and monitor service at the new services and should customer usage increase significantly, consideration would be given to adjusting opening times accordingly.

The agreed services are:

- Chalford mobile service, road behind 1 Belvedere Mews, Chalford, Stroud, GL6 8PF.
Opening Monday & Thursday: 9 - 10am.

- Brimscombe mobile service, car park at the rear of The Ship Inn, Brimscombe Hill, GL5 2QN. Opening Monday & Thursday: 10.15 – 11.45am.
- Kingscote Mobile service, Village Hall Car Park, Kingscote, Tetbury, GL8 8YR. Opening; Monday & Thursday: 12.45 - 1.45pm.
- Avening mobile service, road opposite 65 Sunground, Avening, Tetbury, GL8 8NW. Opening Monday & Thursday: 2 – 3pm.
- Shipton Moyne Mobile service, on the road opposite 3 Southside, Shipton Moyne, Tetbury, GL8 8PP. Opening Monday & Thursday: 3.30 – 4.30pm

Ends

Issued by:

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Notes to editors




With over 11,600 branches, the Post Office network is the biggest retail network in the UK, with more branches than all the banks and building societies combined. 97% of Post Office branches are run with retail partners on an agency or franchise basis.






The Post Office provides services central to peoples' everyday lives; 99.7% of the population lives within 3 miles of a Post Office.





We offer the UK's largest fee free cash withdrawal network through our 11,500 branches and an additional 2,500 cash machines and 99 per cent of UK bank customers can access their accounts at the Post Office. We sell 170 different products and services spanning financial services including savings, insurance, loans, mortgages and credit cards; Government services; telephony; foreign currency; travel insurance and mail services.





Post Offices branches remain highly valued and trusted, and are the focal point of many communities. For more information, visit www.postoffice.co.uk and to find out about a Post Office business opportunities visit www.runapostoffice.co.uk

Details of the new Mobile services:

<p>Avening Mobile Post Office service On the road opposite: 65 Sunground Avening Tetbury GL8 8NW</p> <p> Opening times</p> <table border="1"> <tr> <td>Monday</td> <td>14:00-15:00</td> </tr> <tr> <td>Thursday</td> <td>14:00-15:00</td> </tr> </table>	Monday	14:00-15:00	Thursday	14:00-15:00	<p> Services Wide range of services including Car tax, Passport checking, and Euros Travel Money. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.</p> <p> Access and facilities There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.</p>
Monday	14:00-15:00				
Thursday	14:00-15:00				

	 Parking Parking available close to the Mobile Van.				
Brimscombe Mobile Post Office Car park at the rear of: The Ship Inn Brimscombe Hill Brimscombe Stroud GL5 2QN  Opening times <table border="1" data-bbox="134 661 534 730"> <tr> <td>Monday</td> <td>10:15-11:45</td> </tr> <tr> <td>Thursday</td> <td>10:15-11:45</td> </tr> </table>	Monday	10:15-11:45	Thursday	10:15-11:45	 Services Wide range of services including Car tax, Passport checking, and Euros Travel Money. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.  Access and facilities There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.  Parking Parking available close to the Mobile Van.
Monday	10:15-11:45				
Thursday	10:15-11:45				

Chalford Mobile Post Office On the road behind: 1 Belvedere Mews Chalford Stroud GL6 8PF  Opening times <table border="1" data-bbox="144 1113 544 1182"> <tr> <td>Monday</td> <td>09:00-10:00</td> </tr> <tr> <td>Thursday</td> <td>09:00-10:00</td> </tr> </table>	Monday	09:00-10:00	Thursday	09:00-10:00	 Services Wide range of services including Car tax, Passport checking, and Euros Travel Money. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.  Access and facilities There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.  Parking Parking available close to the Mobile Van.
Monday	09:00-10:00				
Thursday	09:00-10:00				

Kingscote Mobile Post Office service Village Hall Car Park Kingscote Tetbury GL8 8YR  Opening times <table border="1" data-bbox="144 1568 544 1638"> <tr> <td>Monday</td> <td>12:45-13:45</td> </tr> <tr> <td>Thursday</td> <td>12:45-13:45</td> </tr> </table>	Monday	12:45-13:45	Thursday	12:45-13:45	 Services Wide range of services including Car tax, Passport checking, and Euros Travel Money. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.  Access and facilities There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.  Parking Parking available close to the Mobile Van.
Monday	12:45-13:45				
Thursday	12:45-13:45				

**Shipton Moyne Mobile
Post Office service**

On the road opposite:
3 Southside
Shipton Moyne
Tetbury
GL8 8PP



Opening times

Monday	15:30-16:30
Thursday	15:30-16:30



Services

Wide range of services including Car tax, Passport checking, and Euros Travel Money. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.



Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.



Parking

Parking available close to the Mobile Van.