



Fred Bloggs Acacia Cottage Sheep Street Cirencester Glos GL7 1PZ

Date: xxx

Dear Resident,



Changes to your waste collection service

Cotswold District Council is improving the efficiency of your waste collection service. Working with our waste contractor Ubico Ltd, we have changed some of the collection zones to balance the workload more evenly, and cost-effectively, across the district. The changes come into effect from 19th September 2016 and about 70% of households, including yours, will see a change in their waste and recycling collection days.

We recognise that some households will have to wait for more than 14 days for their first waste or recycling collection after the change is introduced; as a result, Ubico crews will collect any additional waste/recycling which has accumulated, provided it is placed by your refuse bin or recycling box on the day of your first collection after 19th September. Additional refuse should be presented in a bin liner and additional recyclables can be presented in a cardboard box.



From week commencing 19th September 2016, your weekly collection of food (and garden waste if you subscribe to this service) and your fortnightly collection of refuse and recycling will be made on a:

XXXDAY

Collections are made throughout the day and collection times may also change, so please ensure that all containers are presented at kerbside by 7am (unless you receive an assisted collection).

We enclose your new collection calendar which shows your new collection day. For further information, visit www.cotswold.gov.uk or call the Waste Hotline on 01285 623123.

Yours sincerely,

[insert name]



